

How to print at the Collegium Helveticum:

Preface: you need to be connected to the Wi-Fi (see Factsheet: WLAN/Wi-Fi at the Collegium (https://collegium.ethz.ch/media/pages/internal/320a64022f-1746013086/admin_wlan-wi-fi.pdf) before you can do the printer mapping.

Installing the Printer

The two printers are on the **B-Floor** (p-stw-hp002) and **C-Floor** (p-stw-hp001). You can print in color with both printers. The printer on the C- Floor also prints in A3 format.

In order to print at the Collegium Helveticum you need to install the printer on your (private) laptop.

If you have any problems or questions regarding the installation and use of the printers at the Collegium Helveticum, do not hesitate to contact our **IT-Support** either through submitting an **IT-Ticket** (<https://smartdesk.ethz.ch/>) or sending an email to gess-support@gess.ethz.ch

Click on the following link to get instructions on how to install the printer on different computers:

Printing (<https://unlimited.ethz.ch/gessitkb/printing-352316212.html>)

Our printers are called: “p-stw-hp001” and “p-stw-hp002”

Additionally, it is possible to print from any ETH-printer when using the **Web print function**. For the Web printing you only need your ETH-login data and your ETH-card.

To install the Web printing, please follow the instructions under this link: **Webprint** (<https://unlimited.ethz.ch/en/help/printing/manuals-and-documentation/instructions-print-service-for-employees/webprint>)

You can also find more detailed information and answers to frequently asked questions and problems on the following website: <https://unlimited.ethz.ch/en/help>